

# Key to Understanding your electricity bill

## Bill Page 1 of 2

- 1 Customer name and postal address, this may not be where the power is used (see point 12).
- 2 Contact telephone number to ring if supply is lost.
- 3 If you have any questions about your bill please phone our Account Enquiries Helpline.
- 4 If your account has an Account Manager their name and telephone number will appear here.
- 5 This is your Account Number.
- 6 The dates to which the bill applies.
- 7 Unique identifier number for your business. (MPRN - Meter Point Reference Number).
- 8 Date account was produced.
- 9 This area covers account balance after the previous bill, the payments received since the last bill- up to 3 days before the date of this bill, adjustments and corrections.
- 10 This is the current bill amount.
- 11 Total amount outstanding, the date the electronic payment will be lifted from your account or the date that the payment should be made by.
- 12 Premises supplied by electricity and message area. The address shown here is where the electricity is used. Message area, where relevant messages or information will be shown.
- 13 The tariff is the rate we charge you for your electricity supply including all energy, taxes, levies etc.

**energia** **CUSTOMER SERVICE**  
 Switched on  
 Emergency Faults: 08457 643643  
 Account Enquiries: 02890 685900  
 Account Manager's Name: Gavin McLean  
 Account Manager's Tel No: 028 9068 5953

**ACCOUNT INFORMATION** Bill No: 273866  
 Account Number 1111111111  
 Accounting Period 1 Jan 2007 to 31 Jan 2007  
 MPRN Number 01234567890  
 CCL Accounting Document

**ACCOUNT SUMMARY** Date 09 Feb 2007  
 Account balance after previous bill £1,646.88  
 Payment 1 22 Jan 2007 £1,646.88 CR  
 Current Bill £2,268.74

**PREMISES SUPPLIED**  
 ANY STREET, ANY TOWN

**DETAILS OF CHARGES**

**TARIFF: MULTIRATE CONTRACT NI**  
 Billing Period: 1 Jan to 31 Jan

Standing Charge				£43.00
Availability Charge	58	KVA @	£0.95	£55.10
Dec-Jan Day Units	7,042	KWh @	£0.123	£866.17
Dec-Jan Peak Units	963	KWh @	£0.522	£502.69
Evening Units	1,155	KWh @	£0.061	£70.46
Weekend Units	2,740	KWh @	£0.061	£167.14
Night Units	5,493	KWh @	£0.061	£335.07
Total Unit Related costs				£1,941.53
Energyia Discount				£183.57 CR
100% Business Use				
CCL @ £0.0043 on 17,391 KWH				£74.78
Standard Rate VAT @ 17.5% Electrical Charges on £1,930.84				£337.90
<b>Total Charges For This Period</b>				<b>£2,268.74</b>

**THIS AMOUNT IS DUE FOR PAYMENT by Direct Debit on 23 Feb 2007** £2,268.74

Issued by Energia, Energia House, 62 Newforge Lane, Belfast BT9 5NF Our VAT Registration Number GB 617 5181 42 Page 1 of 2