

Bill page 1

Bill page 2

Here you will see your meter readings. If the meter was not read by ESB Networks or Gas Networks you will either see the letter E or the letters CU.

E = Estimated meter read.
CU = Customer read where you have submitted your reading.
A = Actual meter read.

This shows the breakdown of units you've used in this billing period and includes the following:

This is a combination of the fixed charges associated with providing electricity and gas services and a share of the supply costs in servicing your account.

The unit rate is the cost for each unit of energy used.

The PSO (Public Service Obligation) levy is mandated by the Irish Government. It is charged to all electricity customers in Ireland and supports the generation of electricity from sustainable, renewable and indigenous sources.

If the abbreviation CR appears after a value, this means that you have a positive balance on your account.

When a price change happens during a billing cycle, two rates will appear on your bill. One is the rate before the price change. The other is the new rate after the price change. Learn more at energia.ie/price.

This lists recent payments received and the balance of your account prior to this bill.

This section of your bill includes your:

Your Energia customer account number.

Your tariff is the package you signed up for.

This is the date that this bill was issued.

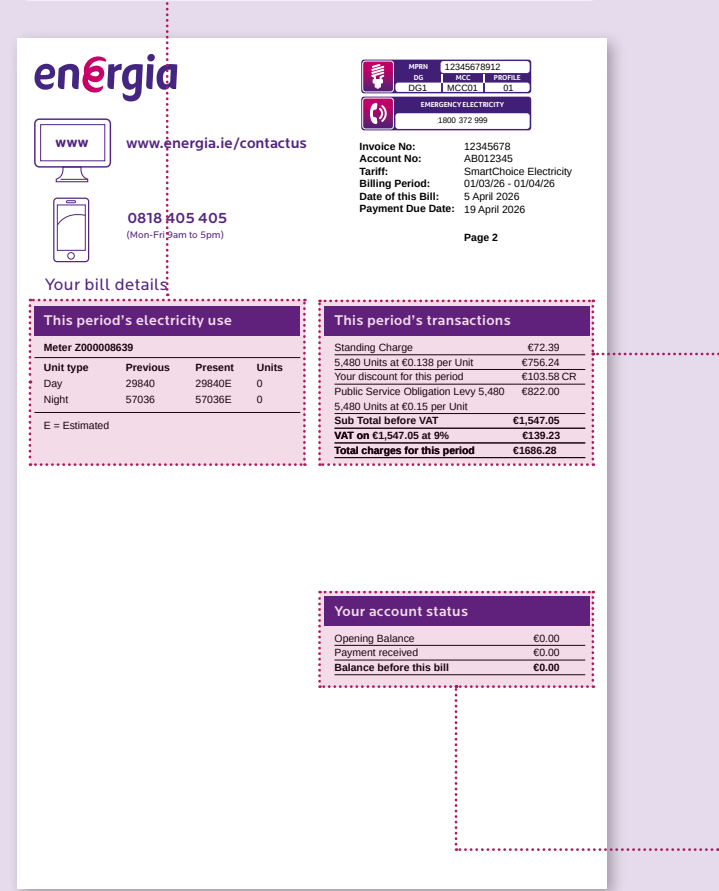
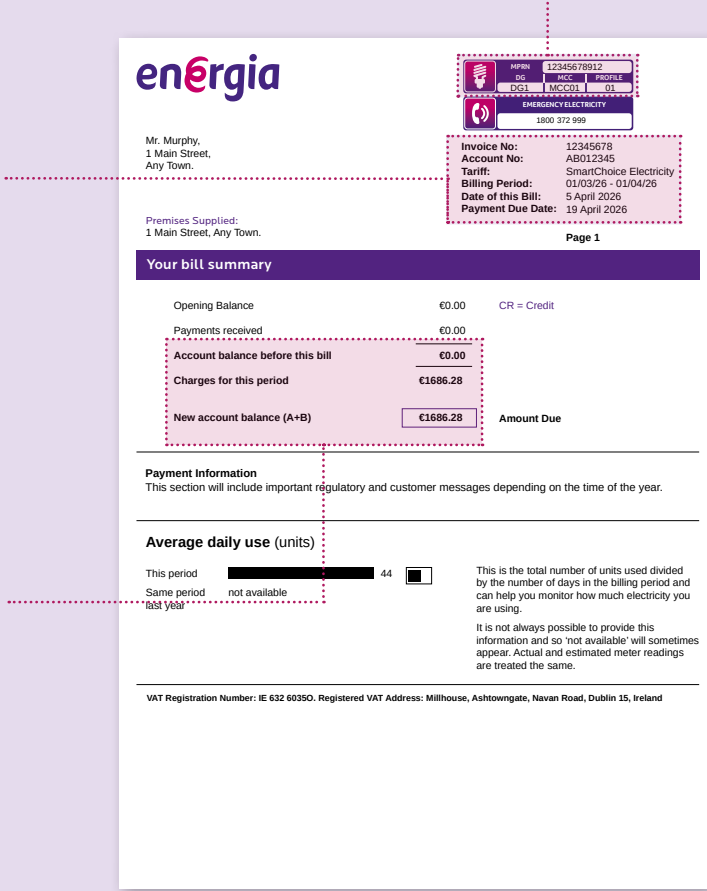
The date that your payment is due.

This section of your bill includes your:

The balance on your account prior to the issue of this bill.

Your gas or electricity charges for this billing period.
These are broken down on page two of the bill.

Your new account balance including this bill.



Go paperless with Energy Online

Energy Online is the easy way to manage your account on the go.

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Your bill, explained

A simple guide to understanding your bill.



enérgia

Let's walk through your first bill

We know energy bills can sometimes feel confusing, especially your first one. This guide explains the key sections of your bill and what the different charges mean.

You'll usually receive a bill every two months.

If you're a dual fuel customer, you'll receive separate gas and electricity bills. These may arrive on different dates.

If you're on Level Pay, you'll make monthly payments towards your bi-monthly bill.

More Information

