

Free Netatmo Offer - Terms & Conditions

- To be eligible for this offer you must fulfil the following criteria:
 - Your heating system must be a Single Zone heating system – i.e. the boiler heats both hot water and radiators at the same time with no ability to separate them; and there is no separation between upstairs and downstairs – that is capable of being upgraded to a system that qualifies as Entry Level Heating Controls with Remote Access according to SEAI's Code of Practice and Standards and Specifications Guidelines.
 - Your home must have been built prior to 2006
 - You must have a wireless broadband router and good Wi-Fi coverage across your home; as well as a smartphone, tablet, PC or laptop with Android, iOS or Windows to utilise the product (BlackBerry phones are not compatible)
 - Previous upgrades to your boiler or heating system carried out by you or a previous occupier of the property may render your home ineligible for Netatmo under the SEAI's Better Energy Homes programme guidelines
 - Your existing heating system, controls and boiler must be compatible with Netatmo.
- These criteria may be subject to change from time-to-time
- We will contact you shortly after you have registered/ renewed to complete some final eligibility checks and to book an appointment if you meet all the criteria
- Your Netatmo can only be installed after you have passed the 14-day cooling off period outlined in Energia's Standard Terms and Conditions. If you cancel your Energia switch/ renewal within the 14-day cooling off period, we will automatically cancel your Netatmo installation
- Energia are not responsible where a home does not meet eligibility criteria. Where a customer is not eligible for Netatmo, no discount, cashback or cash alternative is available
- This offer is available on the date of registration/ renewal only – you cannot choose to take the offer thereafter
- This offer is only available to new and existing customers who sign-up to a minimum 12-month contract on the specific offers outlined at registration or renewal
- You must be the homeowner of the property or have permission from the owner of the property to install the Netatmo before installation
- The Netatmo product must be installed and remain operational in your home until 2020
- If you move house you cannot move the Netatmo with you, you must leave it on the property as it forms part of the central heating system
- You will be eligible for a charge of €100 if you request that your Netatmo be uninstalled
- We will make every attempt to contact you promptly after registration/ renewal to arrange installation of the Netatmo within 28 days of your completed registration with Energia - i.e.

after the 14 day cooling off period – and based on your availability. If we are unable to contact you and/or we cannot install the Netatmo within 28 days due to your unavailability, the Free Netatmo element of the offer will be terminated

- Energia reserves the right to vary and/or cancel this offer at any time for valid commercial, technical, operational and/or regulatory reasons
- This offer is available until the 31st December 2020, however may be extended
- These Terms & Conditions are in addition to Energia Standard Terms & Conditions and the [Netatmo Terms and Conditions](#)